



# GreenOrbit Cloud

ACCEPTABLE USE POLICY

**CONTENTS**

1. Introduction ..... 3

2. Terms of Use ..... 3

3. Reporting Violations..... 3

## 1. INTRODUCTION

Delivering a high performance and available service to our customers is our highest priority. To achieve this, we need help from our customers to ensure they do not misuse or abuse GreenOrbit Cloud.

These terms of use may change at any time. The most up to date version of our Acceptable Use Policy is always available from your account manager.

All customers who use GreenOrbit Cloud agree to adhere to the latest version of the Acceptable Use Policy. We retain the right to suspend or terminate your services if we believe a breach has occurred.

## 2. TERMS OF USE

Customers who utilize GreenOrbit Cloud agree not to:

- Encourage, promote, facilitate or instruct others to use GreenOrbit Cloud for any illegal, harmful, fraudulent, infringing or offensive use, or to transmit, store, display, distribute or otherwise make available content that is illegal, harmful, fraudulent, infringing or offensive.
- Upload viruses, spyware, malware, hoaxes or other scripts, software and deceptive content that compromises GreenOrbit Cloud or the computers, systems or devices of GreenOrbit Cloud users.
- Violate the security or integrity of any network (including GreenOrbit Cloud), computer or communications system, software application, or network or computing device.
- Distribute, publish, send, or facilitate the sending of unsolicited mass e-mail or other messages.
- Purposely interfere, disable or circumvent the normal operation of GreenOrbit Cloud.
- Overwhelm GreenOrbit Cloud by causing an unreasonable amount of load on our infrastructure that consumes a large amount of resources outside of normal use. This may include (but is not limited to) high CPU, memory, bandwidth, disk space utilization etc.
- Attempt to index or scan your GreenOrbit Cloud intranet with third-party robots, spiders, offline readers or other tools that manually or automatically send large amounts of traffic to GreenOrbit Cloud.
- Perform Load or Penetration Testing on GreenOrbit Cloud without prior written agreement from GreenOrbit management.

## 3. REPORTING VIOLATIONS

If you become aware or believe a violation may have taken place, please notify us immediately by reporting the violation to [support@greenorbit.com](mailto:support@greenorbit.com)